



Goldstream Engineering Inc. Finds Remote Work Success and Improved Employee Accessibility with BQE CORE

When a busy engineering firm tries to piece together disparate point solutions to solve their software needs, processes decelerate, errors increase, and employees become frustrated.

For Goldstream Engineering Inc. (GEI), trying to cobble together a platform using QuickBooks, email, and a custom-built website to manage projects, process invoices, and track time and expenses led to their system frequently crashing and incessant loss of data.

The team knew they couldn't continue to work this way.

GEI needed a solution that offered everything in one place, and preferably on the go, so they could seamlessly manage projects, handle accounting and billing, and record time without losing information by transferring from platform to platform.

About Goldstream Engineering

Goldstream Engineering Inc. is a civil engineering firm located in Fairbanks, Alaska. They provide structural, geotechnical, and environmental design plus construction management services in rural and urban areas in Alaska.

GEI develops innovative contract concepts for projects that fully integrate the owner, designer, and engineer into one team. Their projects range from simple on-site water supply and wastewater systems to off-grid hotels, municipal and rural roads, buildings, airports, erosion control, site development and more.

GEI had been using QuickBooks and their own separate website to manage bookkeeping and projects. Employees would use their email paired with the website to keep track of time and manage their project tasks. Unfortunately, this process required a lot of IT maintenance to handle website outages and lost data. GEI knew they needed a new process that allowed them to manage accounting, time tracking, and projects all in one place.



Goldstream Engineering Inc.

Located In: Fairbanks, Alaska

Founded In: 1983

Number of Employees: 6-20

BQE Customer Since: 2020

Experience: Goldstream Engineering Incorporated (GEI) prepared a Utility Infrastructure Master Plan for the City of Nenana and developed a prioritized list for funding and construction projects.



BQE CORE offered the exact solution they were looking for while also being more affordable than the competitors.

The Search for an All-in-One Platform

GEI took several months to carefully determine the best solution to their problem.

Their perfect product had to simultaneously:

- Track project performance,
- Record employees' time, and
- Allow for seamless bookkeeping

GEI tried different trials for various firm management software, yet none of them offered all the features they needed. That is, until they discovered BQE CORE.

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A New Way of Gathering Information

GEI immediately noticed how easy it was to gather information using BQE CORE.

"BQE makes it easy to gather information for billing or reporting, as everything is in one place. We didn't have to go back and forth between QuickBooks and a separate website (or database) to gather requisite information. The added feature of the app also creates more accessibility to information on the go." said Russell Buckholz, Engineer at Goldstream Engineering.

Reports were quick and simple to generate since all information was stored on the same platform. The team could customize reports for each individual client and have them set up to automatically send at a specific time in the month.

Before BQE CORE, creating reports could take weeks and customization was a nightmare. BQE CORE drastically cut this processing time in half, so they now had more hours in the month to work on their projects rather than waste time trying to manage various platforms.

Working On the Go

BQE CORE helped the firm work more efficiently by providing mobile access to the app. Their timekeeping, accounting, and access to client information were all in one convenient location and fully accessible whether the team was in the office or needed to pull information on a job site. This process helped streamline work for the team while letting them complete projects no matter where they were located.

Gone were the days of putting work on hold because valuable information was left back in the office.



BQE makes it easy to gather information for billing or reporting, as everything is in one place.

Sign Up for a Demo of BQE's CORE to Start Gaining More Hours in Your Day

Request Demo



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Working On the Go (cont.)

“BQE CORE has made project management much easier to handle as we can use the app when we are on the go and the website wherever there is access to internet service. Keeping track of project time and expenses is easy and project managers can go back and make corrections when needed instead of requesting those changes from the bookkeeper.” said Buckholz.

Employee Accessibility

Prior to BQE CORE, GEI’s accountant used QuickBooks for all payroll and accounting. Employees paired their emails with a separate platform to manage projects and enter time. This information would then be transferred back to the accountant. However, between the various platforms crashing and information getting lost, accounting became cripplingly cumbersome and unruly.

Once they started using BQE CORE, the process improved immensely.

The number one way the firm measured BQE’s value was through employee accessibility. Hours and project information were all maintained in BQE CORE, so access to the software became their most important metric. It didn’t matter what the software could do, if GEI couldn’t access the feature they needed, all was lost.

BQE CORE made employee accessibility a breeze. The app and integration features, such as Google Calendar and Google Drive, were especially important to the team.

“BQE CORE has made the team more cohesive. We can all look at and store the same data in one shared location. It has made project management easier with access to multiple reports with multiple metrics available.” said Buckholz.

GEI’s new process using BQE CORE revolves around tracking billable and non-billable project hours while maintaining a database of client information and generating reports for billing and metric monitoring.

Metrics tracked through BQE CORE included billable and nonbillable hours, utilization rates, WIP, and cost of goods sold.

BQE CORE also showed which projects performed the best, giving GEI the ability to see where they needed to focus their energy if they wanted to improve profitability.



BQE CORE has made project management much easier to handle

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Manage Your Firm All in One Place

Goldstream Engineering found success in project management, bookkeeping, billing, and more using BQE CORE.

Their team delighted in the accessibility offered by BQE through the option of running the app on the go or from their home office.

BQE's founders ran successful A/E firms before embarking on creating software designed to help other firms manage their projects more efficiently. With our powerful firm management platform, back-office struggles are replaced with actionable insights at every level that eliminate mistakes and create stronger projects.

Try a free demo today to see how BQE CORE can empower your firm.



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